



The Future of Accessible Transport

Our plan for 2025 - 2027





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This report uses blue words.

When a word or phrase is difficult, we have written it in blue writing and explained it.

Introduction



We are the National Centre for Accessible Transport, called 'ncat' for short.



Accessible is when something can be used by everyone.









Transport means ways to move people from one place to another, like cars, trains, boats or planes.





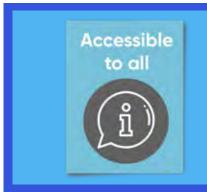
Since 2023, we have written several reports about why transport is not accessible to disabled people.



These reports found out:



why transport isn't accessible



what needs to happen to make transport more accessible





It is important to read these other reports as well.

www.ncat.uk/what-we-do



The reports tell us a lot more about what accessible transport is.



They tell us a lot more about what we need to do.



This booklet tells you our new plan!

About transport barriers



Many barriers make it so hard for disabled people to travel around.



Barriers are things that get in the way.

They stop something happening.



For example:





Streets aren't just the pavements and roads.

Streets also have barriers like trees, bins, signs, cafe tables and chairs.



These ordinary parts of the streets can make moving about difficult and sometimes dangerous when you are disabled.



Step-free access at stations is not good enough.

This includes things like stairs to train platforms, lifts and long distances.



Toilets and changing places are unavailable or poor quality.





It is difficult for disabled people to find helpful information about transport.



These all mean that someone who is disabled and wants to travel, often can't!



92% of disabled people come across barriers when travelling.



They make fewer journeys, and those journeys take longer.





Most people say they do not think that this will change in the next 10 years.



The people who plan our transport and make it happen told us:



there are no proper plans to make transport accessible



they do not know enough about why accessible transport will benefit everyone





ncat has now created a library of accessible transport information.



We have called it The Resource Collection.



We want to bring all the information about accessible transport into one place.

We will keep adding to The Resource Collection so it's always up to date.



You can visit The Resource Collection on our website:

ncat Resource Collection

What neat plans to do



This booklet tells you about our plan for 2025 to 2027.



A plan is when you write down all the things you say you want to do.



A plan also says how you will do it.





Our detailed plan is called:

The Future of Accessible Transport, Driven by Evidence



Evidence is what you find out that shows something is new.



Here is the link to the detailed plan:

The Future of Accessible Transport, Driven by Evidence





Our plan is for neat to be the place:



where there is the very best information and best experts



where everyone who wants to make transport accessible can find out how to do it



where disabled people are fully included in what we do.





From now on, ncat will be shouting loudly for accessible transport change.



Our plan aims to:



Increase everyone's understanding of accessible transport



Bring about changes in the law





Help create guidance about how change can happen



Work with people in the transport industry to improve accessible transport.



Make sure disabled people have a better experience when they are travelling – make it sooner rather than later!



Check with everyone connected with ncat that we are working well.





To make this happen, ncat will:



keep gathering information about how accessible transport can happen in everyone's daily life



work personally with people in government and in the transport industry



make sure that any new ideas will really work in practice





To make this happen, neat will do this with disabled people.



Our full plan explains exactly what we will do:

The Future of Accessible Transport, Driven by Evidence



Some of those actions are to:



Offer funding to projects looking to improve how accessible transport can actually happen.





Have more people join our disabled people's panel.



Every 2 years, bring together all the important people who make decisions about accessible transport.



Support transport organisations on how to best to spend their money on accessible transport.



Make sure we manage our money and organisation well.

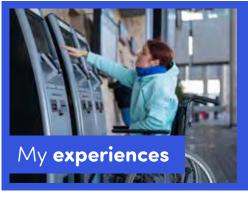
Checking that our plan is working



To check our plan is working, we will keep looking to see if we are getting closer to our aims.



We will keep checking to see that disabled people are:



bringing their experience to the projects we fund





fully involved in what those projects we are doing



We will check that:



our projects can make transport more accessible



what we are doing is important for all disabled people across the UK





all disabled people's travel needs are taken into account



changes in the law are happening



disabled people are actually seeing changes when they travel



everyone that needs to, is listening to ncat

Who ncat works with

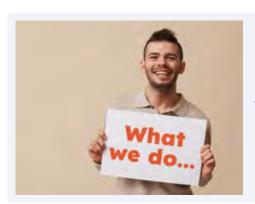


You!



If you want to get involved with ncat, you can join our CAT Panel.

CAT means the Community of Accessible Transport panel.



The CAT Panel:





share ideas with each other and listen to each other



work together to find solutions to problems



If you join our CAT Panel, you can be involved in changing accessible transport for the future.



If you want to join our CAT Panel, go to this web page:

Share your experiences to make transport more accessible





Our CAT panel is made up of thousands of disabled people, their families and carers.



It includes people who work in the transport industry or connected organisations.



The ncat Expert Panel:



This panel has Disabled People's Organisations and charities.





It also has transport accessibility and inclusion experts.



See our full report to see who else ncat works with.



ncat is funded by the Motability Foundation.



For more information about ncat:





visit our website:

www.ncat.uk



send an email to this address

info@ncat.uk



follow us on LinkedIn:

linkedin.com/company/ncat-uk



follow us on X:

National Centre for Accessible Transport (@NCAT_UK)



The information in this booklet was adapted from an original written by ncat.

This easy-read version has been created with the help of the people below who use easy-read materials themselves.





















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