

Our plan for 2023 to 2025

**Making transport
accessible for everyone**



Easy read booklet

Who we are and what this booklet tells you about



We are the **National Centre for Accessible Transport**, called **ncat** for short.



Accessible is when something can be used by everyone.



Transport means ways to move people from one place to another, like cars, trains, boats or planes.



We want to make the world accessible for everyone. We want to change accessible transport so it is better for the future.



This booklet tells you about our plan for 2023 to 2025.



It tells you how we will make our plan happen and how you can get involved in the work we do.

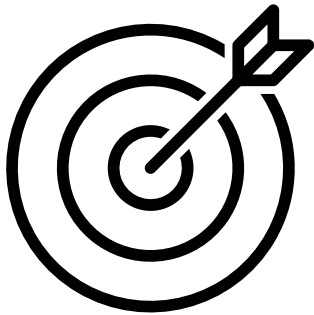


This booklet is a summary version of our plan.



The full version of our plan is called **Designing an accessible world for all.**

About ncat



Our Centre started in 2023. Our aim is to do **research** and get **evidence** that can help make transport accessible for everyone.



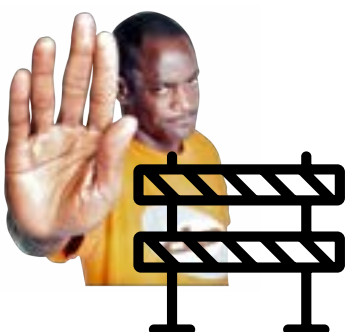
Research is work done to find out new information about a subject.

Evidence is anything that shows something is true.



We want to

- get rid of **barriers to access** for disabled people
- make sure disabled people get what they need to live good lives.



Barriers are things that get in the way and stop something happening.

Barriers to access are things that stop something being accessible.



We will

- include disabled people in everything we do
- follow the **Social Model of Disability**
- think about **equality, diversity** and **inclusion** in everything we do.



The **Social Model of Disability** is a way of looking at the world that says people are disabled by barriers in **society**, not by health problems or differences they might have.

Society means the places and people around us.



Equality means everyone is treated in a fair way.



Diversity means lots of different types of people.



Inclusion means everyone is included and no one is left out.

Why ncat is needed



We know disabled people make a lot less journeys than people who are not disabled.



This can affect lots of other areas of their lives, like health, education, work or happiness.



We know disabled people

- have less ways to use transport
- are more likely to get hurt when they use transport
- have longer journey times
- might not be able to get good information about transport they can use
- might find there are barriers when they use transport because of the way other people think about them
- are not listened to or included in decisions about transport.





We asked a group of disabled people to tell us what needs to be done to make transport more accessible.



They told us

- street barriers, like high kerbs or bollards, are a big problem
- new ways to use transport need to be worked out for people with different needs
- people need to be able to plan journeys in a way that is right for their needs
- public transport, like buses and trains, needs to be better
- people need better access to wheelchairs.



We want to find **solutions** to these problems.



Solutions are ways to fix problems or make difficult situations better.

What ncat will do



We will think about ways to make all types of transport accessible for everyone.



We will work with lots of different **stakeholders** across the UK to get evidence about ways transport can be made better for disabled people.



Stakeholders are people who are interested in or affected by something.



We will use the **lived experience** of disabled people and stakeholders to decide what we need to do.

Lived experience means the knowledge and understanding you get when something happens to you.



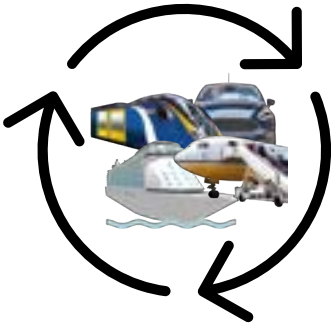
We will use the evidence we get to help

- change **policies** about accessible transport
- get more **investment** in accessible transport.



Policies are official rules that must be followed.

Investment is how much money is put into something to make it happen.



We will think about the whole transport system.



We will listen to disabled people and use what they tell us to find ways to make every part of the transport system more accessible.

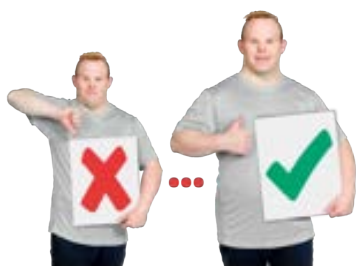


We will get evidence that other people and organisations can use to make transport accessible for everyone.

Our plan for 2023 to 2025

Vision, Mission and Values

Our Vision



Our **Vision** means how we want **ncat** to make a difference to people's lives.



Our Vision is to make transport more accessible so that society includes everyone.

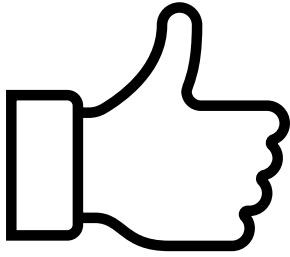


Our Mission

Our **Mission** is what we want to do.



Our Mission is to work with disabled people to change how the transport system works so all transport is accessible in the future.



Our **Values**

Our **Values** are what we believe in.



Our Values are

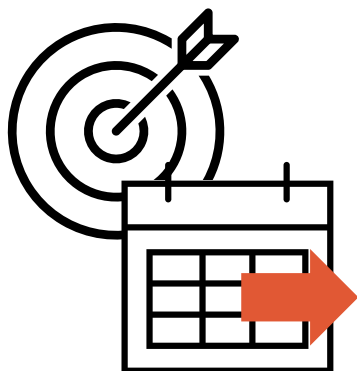
- to include and listen to disabled people and help them be part of decisions about transport
- to work as a team and listen to lots of different views
- to have good research and evidence that can make change happen
- to be **innovative** and ready for change.



Innovative means having new ideas and being creative in how you think.

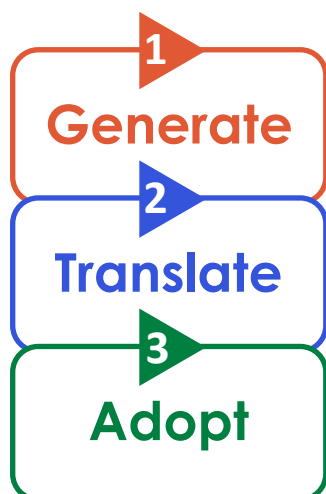
Our plan for 2023 to 2025

Objectives



Our plan has 3 main **objectives**.

Objectives are aims for the future.



Our objectives are called

1. **Generate**
2. **Translate**
3. **Adopt**



Our objectives are about how we will include the lived experience of disabled people in our evidence.



We tell you more about our objectives on the next 2 pages.



Objective 1. **Generate**

Generate means make something happen.



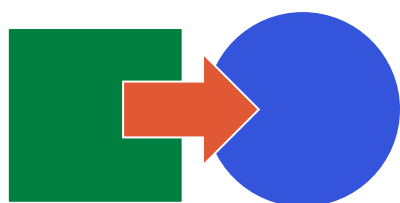
We will use **human-centred** research to find new ideas and evidence.

Human-centred means people are included in things that are about them.



This will mean disabled people are listened to and generate evidence and solutions.

Objective 2. **Translate**



Translate means use one thing to make another thing.



We will translate evidence into new policies and ways to do things.

This will mean disabled people are part of policies and solutions that affect them.

Objective 3. **Adopt**



Adopt means start to use something new or do something in a different way.



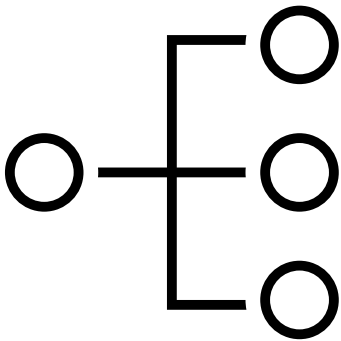
We will work hard to make people and organisations adopt new ways of doing things because of our evidence.



This will mean we help the transport system to change.

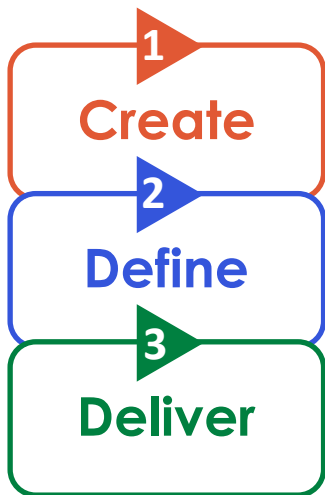
Our plan for 2023 to 2025

Phases



Our plan has 3 **phases**.

A **phase** means a part of something.

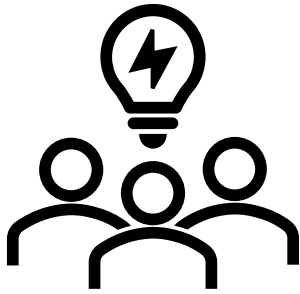


Our phases are called

1. **Create**
2. **Define**
3. **Deliver**



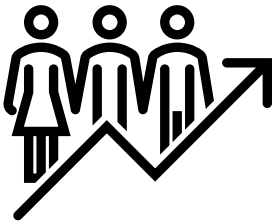
We tell you more about our phases on the next 3 pages.



Phase 1. **Create**

Create means make something.

***ncat**



This phase has started. This phase is to create **ncat**. We will

- finish setting up **ncat**
- make our **brand** better
- set up our **board**
- set up groups to do important things like work on policies and check our research
- work on projects to start our research.



Our **brand** is who we are and what makes us different and important.



A **board** is a group of people who check an organisation is run in a good way and follows the rules.



Phase 2. **Define**

Define means clearly say what something is.



In this phase we will define our main research aims.

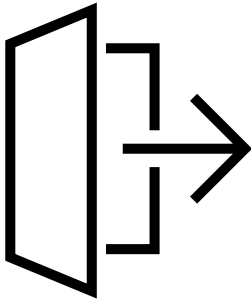
We will

- set up a group called the **Expert Panel**
- plan a new event called the **Accessible Transport Summit**
- plan other events to talk about research.



An **expert** is someone who knows a lot about a certain thing.

Our **Expert Panel** will include people from disabled people's organisations, charities and people who are experts in access and inclusion for transport.



Phase 3. **Deliver**

Deliver means give something when it is finished.

***ncat**



In this phase we will deliver our **funding programme** called the **ncat research and commissioning programme**.



A **funding programme** is a plan to give out money that must be used for a certain thing.



People or organisations can apply for money from our funding programme.



They must use the money for projects that use our research and evidence. The projects must make transport more accessible for everyone.

How we will check our plan is working

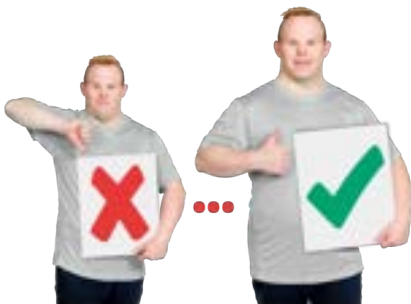


To check our plan is working, we will look at our aims and see if they are having a good effect.



We will know we have reached our aims if

- more people know about accessible transport
- more people know about the lived experiences of disabled people and understand why accessible transport is important
- transport is more accessible for everyone.



Our partners



We will work with 6 **partners**.

Partners are organisations you officially work with.



Our partners are called

- **Coventry University**
- **Catapult Connected Places**
- **Designability**
- **Policy Connect**
- **RIDC. Research Institute for Disabled Customers**
- **WSP**

The money for **ncat** comes from an organisation called the **Motability Foundation**.

How you can get involved



If you want to get involved in our research, you can join our group called the **Community of Accessible Transport Panel**, or **CAT Panel** for short.



The **CAT Panel**

- share ideas with each other
- listen to each other
- work together to find solutions to problems.



If you join our **CAT Panel**, you can be involved in changing accessible transport for the future.



If you want to join our **CAT Panel**, go to this website

ncat.uk/get-involved/join-our-panel

More information



For more information about **ncat**,

- go to this website
ncat.uk



- send an email to this address
info@ncat.uk



- follow us on LinkedIn
linkedin.com/company/ncat-uk



- follow us on X
twitter.com/NCAT_UK
X used to be called Twitter.

Thank you to A2i for the words
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